

Code: 17BA2T6

I MBA - II Semester - Regular Examinations – April 2018

**ORGANIZATIONAL BEHAVIOUR**

Duration: 3 hours

Max. Marks: 60

**SECTION - A**

**1. Answer the following:**

**5 x 2 = 10 M**

- a) Machiavellianism.
- b) Factors influencing Perception.
- c) Johari window.
- d) Role of interpersonal communication.
- e) Organization culture.

**SECTION – B**

**Answer the following:**

**5 x 8 = 40 M**

2. a) Explain about organizational behavior and explain models of organizational behavior.

OR

b) What are challenges and opportunities to organization behavior?

3. a) Explain in detail the various factors that are affecting the Perception.

OR

b) What are the barriers in perception accuracy?

4. a) Explain the importance of johari window in understanding human behavior.

OR

b) What is personality development? Explain about dynamics of group formation.

5. a) What is interpersonal communication explain the role of inter personnel communication in an organization with an example.

OR

b) Explain about organization change dimensions in organization behavior.

6. a) What is stress? Explain the remedial measures to overcome the stress.

OR

b) Explain about organization culture and organizational development with characteristics.

## SECTION-C

### 7. Case Study

**1x10=10 Marks**

Mona is working in an advertising firm as a layout designer of advertisements cum model dress designer. She is unmarried and workaholic. She spends maximum time in the work place and is pampered by her bosses.

Over a period of time she is reward with pay hikes and promotions for her good job. After few years she is married and

now heads family responsibilities. She is gradually getting physically stressed. Mona is not able to balance her time with her family and work is losing her control and the job perspective.

A new recruit Aishwarya is appointed to assist her and within few months she took over Mona work and is a favorite among colleagues and bosses.

Mona is developing mental disorders due to feeling of insecurity and loss of job.

Read the above case and answer the following question:

- a) Do you think Mona should quit the job? Give reasons.
- b) How can Mona cope with her physical and mental stress?